

Sales policy

We thank you for your reservation. Please take note of our sales policy:

- Valid credit card required as your reservation guarantee.
- Check-in time is after 14:00 on arrival day.
- Check-out time is before 10:30 on departure day.
- Should you wish to modify or cancel a confirmed reservation, you can do it online, subject to the Cancellation policy.

Free cancellation 1 day1 prior to arrival.

Pay at the property - no prepayment needed

Please do not hesitate to contact our reservation office at the following e-mail address: prodaja@hotel-ivka.com for any additional info.

Hotel reserves the right to reject, cancel or modify reservations where it appears that the above contain or have resulted from a mistake or error.

Cancellation policy

The reservation will be held by 24:00, on arrival date

Standard Room: The reservation can be cancelled online no less than 1 day(s) prior to arrival.

In case of no show, we will apply a cancellation fee of 1 overnight(s) in selected accommodation.

- In case of cancellation 1-0 days before arrival, we charge a cancellation fee of 1 overnight(s) per person in selected accommodation.

THE ACCOMMODATION PRICE INCLUDES:

- ✓ Best available rates with no booking fees or hidden costs
- ✓ Wireless Internet access is available in the entire hotel and is free of charge.
- ✓ Free parking is available on site and no reservation is needed.
- ✓ Baby cot is available and it is free of charge.
- ✓ The total price paid by the customer (base + VAT)